



May 13, 2020

As we mentioned in our last message we are committed to implementing both regular, routine staff testing and targeted testing on our campus.

That work began last week when we immediately retested staff that had tested positive and continued on Sunday and Monday when we retested the rest of the community including both residents and staff.

Honoring our pledge of transparency to staff, residents and families we will be updating you regularly on the results of our testing. Late last week we were able to pick up 1,000 COVID-19 tests from our Illinois Department of Public Health lab and we now have the supply to be able to move forward with our aggressive testing approach.

As of tonight we have received all the test results from this weekend's resident testing and Monday's staff testing. We can now provide you with an update on the retesting of the six staff that tested positive last week. Of the six staff only one tested positive again. The five that tested positive initially were either false positives or were people that had contracted the virus weeks ago and still had it in their system – our Medical Director has stated it can stay in your system for as long as eight weeks. Two of the team members were people that were previously quarantined due to possible exposure in April and it's very possible that they tested positive due to the virus still being in their system weeks after the time they would have been contagious. In addition to the one positive test that remains we did receive one additional positive result from a staff member whose test never came back during the initial testing. This staff member is also someone who was quarantined in April due to possible exposure. This team member and the other remaining positive team member are both still asymptomatic. They and the employees that have now tested negative are still at home as an extra precaution. We do not have any new positive staff cases based upon the new tests that were completed on Monday.

We have also already received all the results of the residents that were retested over the weekend. Unfortunately we received notice that one of our residents did test positive. The resident and their family have been notified and we are waiting for results of a retest that we completed immediately to determine if it is a false positive or not. We are very happy to report that the resident is asymptomatic and is in good spirits in our isolation wing. No other residents tested positive and no residents are displaying any symptoms. Our team did an incredible job of quickly getting the isolation processes and practices up and running while making sure that the resident is comfortable and feels loved and safe. As I write this message one of our team members is sitting outside their

room reading to them. The resident will remain in isolation for fourteen days but will still receive loving care and attention from our team.

In sharing these results we are trying to balance transparency and giving you as much detail as possible while respecting the privacy of staff and residents. This makes the information perhaps a little harder to digest than if we could give you names and more specifics.

Please don't hesitate to reach out if it's unclear or if you have additional questions. To recap, our current and active positive test count is two employees and one resident. All three are asymptomatic. All prior positive staff are now negative and did not have any symptoms.

As we lean into the science of this situation to arm ourselves with the greatest amount of current and accurate information possible about the health of residents and staff on our campus we know these are not likely to be the only positive cases we will have during this pandemic.

Our hope is that by doing aggressive testing we will be able to identify any asymptomatic cases on our campus quickly – cases that otherwise would have gone undetected. We will continue to share this type of information with you moving forward.

Please know we have one singular goal during this time– to protect the residents and our team. This goal brings together staff, residents and families and we appreciate all the support and understanding you continue to display. It's your support along with the love we have for residents and our community that keep us going and fighting hard against this terrible virus.