



April 9th, 2020

As of today, we are happy to report that we do not have any positive cases of COVID-19 at our community including residents and staff. We are thankful both for our good fortune and the incredible efforts of our team.

We challenge ourselves daily by asking what else can we do to keep everyone safe, healthy, engaged and feeling appreciated. We continue to review the latest information and adjust our policies and processes accordingly.

We have a couple of changes that we want to make you aware of:

1). We are now providing in-room dining and individual activities to all skilled nursing and intermediate care residents. This decision was based upon new requirements from the Illinois Department of Public Health (IDPH).

Sheltered Care residents currently have the choice of in-room dining or eating together – socially distanced in the dining room but we are prepared to change our dining program there at a moment's notice. Last week we purchased all the equipment that will enable us to safely provide in-room dining in Sheltered Care should we have the need to do so and all of that equipment has now been assembled and sanitized.

2). Following IDPH's guidelines about essential workers our accounting department is now working remotely. As a result statements are going out a few days late. We apologize for the inconvenience and appreciate your understanding while we get new systems in place.

3). A few families have asked to have "window meetings" with their loved ones. While we are happy to facilitate these occasional meetings please make sure to schedule with our receptionist in advance so that we can find a safe way to make this possible and be available to assist. Now that the weather is warmer and our windows are often open please remember that there needs to be glass between you and your loved one. We ask for continued support and patience with our no visitor policy – it is for the safety of all our residents and staff and it's critical that we all continue to use great caution.

4). Yesterday we were able to obtain 200 COVID-19 test kits as a result of a professional connection. We are incredibly fortunate to have these tests. What does this mean for us? We still need a doctor's order to complete a test on behalf of a resident or employee and it will need to be taken to the lab for processing but having our own tests should enable us to potentially test someone in the future if they have mild symptoms and don't need

hospital care – and help us keep residents out of the hospital that don't need to be there. We are hopeful that we will be able to get results faster but as the tests just arrived yesterday we are still learning the details.

A Special Performance For Our Residents

Yesterday we were touched by the performance of 3 socially distanced Thistle and Heather Highland Dancers and one bagpiper in our courtyard. We assisted residents to their windows to watch and listen and it was an incredible moment of love, joy and community. These volunteers are planning on performing once a week from the safety of outside the community. You can watch the video on our Facebook page.



Thanks to those of you who have already reached out to help support our meal train, food train and tablet initiatives. We are going to keep these efforts going throughout this crisis.

As always we are keeping our whole Caledonia Senior Living family in our thoughts. Stay safe everyone.