



April 15th, 2020

Caledonia Senior Living Family,

We are happy to report that as of today, April 15th, we do not have any residents or staff who have tested positive for COVID-19 or who are displaying symptoms.

Every day we listen to Governor Pritzker and Dr. Ezike's press conference about the COVID-19 outbreak in Illinois. Today Dr. Ezike confirmed that the Illinois Department of Public Health is not reporting all positive cases at senior living campuses in their reports. We are concerned that statement may have caused additional worry for some of you and want to take this opportunity to reassure everyone that our commitment to transparency has not and will not change. If there are any positive cases on our campus we will let staff, families and residents know immediately and we will continue to share any significant changes, plans and updates on our campus as well.

This week we have become aware from our colleagues in the field of an increased number of senior living communities with cases in Chicagoland. Friends, these are excellent communities some of which we have strong ties to and who like us have been aggressive with their prevention approach.

As a result, we believe we have no choice in our effort to stay virus-free and also limit potential spread but to further our lock down to now extend shelter in place throughout our campus. Effective this evening, resident meals will be served in resident rooms instead of in the dining rooms. In addition, life enrichment will now take place in resident rooms instead of in groups in the living room and other community spaces. We have personally informed residents of this change and have explained it is to protect their health.

It's upsetting to all of us to have to go to this extreme as we recognize all of these restrictions are making life difficult for them. They can't have visits from families, they can't have communal meals and they can't gather for current events, games and tea time. It's as heartbreaking to us as I'm sure it is to them and to all of you. This is not the life we try to facilitate for residents at our community. This is not the life we want for anyone – but it is what we must to do.

Please know that the physical, mental and emotional well-being of residents continues to be our top priority. Once we have room service up and running smoothly we will start to add in little touches to brighten residents' days when their meals arrive. We are

planning on creating a traveling art cart, a tea cart and regular trips with our bar cart to keep residents engaged.

We are evaluating all of our programming to see how it can be adapted or changed to be delivered individually. As I write this message, our Director of Maintenance and Director of Life Enrichment are still at work testing out new technology that will allow us to stream activities and programs in resident rooms – including tomorrow's celebrity hosted Bingo with Nick Gehlfuss from NBC's Chicago Med. We have already begun bolstering resident nutrition to help combat potential weight loss from dining alone. While it is our hope that these temporary restrictions will not last long please be assured that we will do whatever is required to protect the residents and staff of Caledonia Senior Living.

With these changes and with an increased number of cases in our backyard our leadership team is committed to being on campus in extended hours. Effective tomorrow we will have a manager on our campus from at least 5:30 in the morning until about midnight. We hope that this gives everyone extra peace of mind that we can respond quickly to any concerns that may arise after normal business hours.

Please feel free to reach out to us with any concerns or questions about these changes.

We wish you and your family continued health.